

February 5, 2013

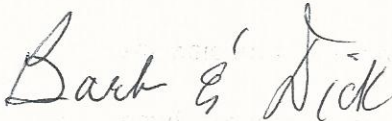
Dear Steve and Staff of PMRC,

We just want to take the opportunity to express our gratitude for the efforts you and your staff put into overseeing our property in Louisville. Living at a distance made our ability to do the job ourselves almost impossible. We needed someone we believed we could trust with our investment. You were an answer to prayer.

Your interest in our concerns, your willingness to work with us and respond in a timely manner, your honesty in dealings all verified our trust in your business. We also appreciated your work in trying to get our home sold once we decided to put it on the market. We feel you went above and beyond to personally take care of insurance issues and closing issues that were part of the closing process so we did not have to make a trip to Louisville until the actual closing.

Please feel welcome to use us as a reference if it would be of benefit to you.

With gratitude,

A handwritten signature in cursive script that reads "Barb & Dick".

Barb and Dick Lyons

Springfield, Illinois